Smart City Platform
ICT | Eindhoven, NL

A data portal of the City of Eindhoven to upload, share, use, analyze and visualize public data sets. After a market consultation and testing to build and operate an own data portal, the city of Eindhoven decided to choose for a commercially available platform from Open Data Soft.

Measured Impacts

- **Number of viewed times per month:** 96000
- **Number of times actively downloaded per month:** 3912

Benefits

- Encouraging digital entrepreneurship
- Facilitating citizen engagement
- Improving data availability
- Increasing transparency

Lessons learned

- There is a shift from just having an open data portal, to a portal incorporated in a wider vision to create a smarter society.
- The focus should be on the usage of the data usage via the platform and not on the portal and the storage on it.
- Important to understand data ownership. Metadata of all municipal datasets are available publicly. A decision tree is available to decide on which data to make available.

Challenges

Decision and process towards making data available from the municipality. Migrating existing data from an old platform to the open data portal was challenging.

Supporting factors

- **Increasing number of (real time) data sets available in the city.**
- **Eindhoven**
- **Availability of customers to use the produced energy**
- **Strict but clear EU legislation/regulations**
- **City of Eindhoven**

Contacts

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